



Cyber Security Emergency Response Team

In 2014 Palindrome Technologies was contacted through a referral regarding a **New Jersey government entity** in need of emergency assistance. A staff member had become the victim of a phishing attack by opening an email with malware attached. This caused the unintended encryption of government files.

Palindrome responded immediately. The malware was quarantined, preventing possible ransom for the encryption key. Palindrome followed forensic procedures including the Electronic Discovery Reference Model (EDRM) to find the source. Palindrome then conducted on-site Phishing Attack prevention training for staff. However, you will not see this event in the papers.

Palindrome is a leading provider of Information Security and Assurance professional services and has been supporting its customer's needs since 2005 which span several sectors including, but not limited to Telecommunications, Healthcare, Retail, Energy, Finance and Government. Our performance and commitment to deliver effective and efficient solutions to our clients allows us to be recognized as a Trusted Partner for innovative and best-in-class security solutions and services.

Our customers include both government and commercial organizations (fortune 500 and 1000). As a trusted advisor, our goal is to *impart Assurance, instill Trust and inspire Confidence* to protect your brand and infrastructure assets.

Palindrome's certified Computer Forensic Consultants are well versed in the Electronic Discovery Reference Model (EDRM) and provide forensic services for the identification, collection, preservation and analysis of digital data for use in internal corporate investigations, eDiscovery matters, legal holds, and civil proceedings. Our consultants also provide mobile forensic preservations, analysis and court testimony. We deliver eDiscovery, litigation support, and collaborative workspace solutions designed to support electronic discovery and document review.

AREAS of EXPERTISE

- Emergency Response Team
- Laboratory Accreditation Bureau
- Follow Electronic Discovery Reference Model - EDRM
- Vulnerability Assessment and Penetration Testing
- Information Security Program Development
- Regulatory Compliance Assessments
- Phishing and Social Engineering attack training

Qualifications

- ISO17025 Certified Testing Lab
- Qualified Security Vendor for carrier-grade networks
- Professional Certifications
 - ISO27001
 - Certified Information Systems Security Professional, CISSP
 - Certified Business Continuity Professional, CBCDP
 - Federal IT Security Professional, FITSP
 - Certified in the Governance of Enterprise IT, CGEIT
 - Certified Ethical Hacker (CEHv8)

